

## **Privacy Statement**

EBO VAN DEN BOR B.V. attaches great importance to the protection of your privacy and the personal data that you provide. For this reason, we explain in this privacy statement what data of yours we process and why. In doing this we comply with the Dutch Personal Data Protection Act [Algemene Verordening Gegevensbescherming]. We advise you to carefully read our privacy statement.

### **Who processes your personal data?**

EBO VAN DEN BOR B.V. is a registered office at Voltastraat 1, 3861 NL Nijkerk (GLD), registered under Trade Register number 08008786. EBO VAN DEN BOR B.V. is the controller for all processing of your personal data specified in this privacy statement.

### **What is personal data?**

Information about persons that makes them identifiable (either on its own or in combination with other data) is referred to as personal data. Examples of personal data are your name or company name, address, place of residence, date of birth, telephone number and email address.

### **Whose personal data does EBO VAN DEN BOR B.V. gather?**

EBO VAN DEN BOR B.V. collects and processes personal data of people who purchase its services and products, website visitors, or third parties contacting EBO VAN DEN BOR B.V.. This is done, for example, if you:

- place an order;
- indicate your wish to receive our offers;
- Log in to your EBO VAN DEN BOR B.V. account or via social media;
- are employed by or for us;
- apply for employment with us or contact us for that purpose;
- have a business relationship with EBO VAN DEN BOR B.V.;

Contact with EBO VAN DEN BOR B.V. can occur through:

- telephone;
- written correspondence;
- the contact form at EBO VAN DEN BOR B.V.nl;
- email;
- a link included on our website;

In addition, your data may end up at EBO VAN DEN BOR B.V. if we take over another company.

### **What personal data does EBO VAN DEN BOR B.V. collect?**

EBO VAN DEN BOR B.V. collects, in any case, the following personal data:

- Personal data: your name or company name, address, place of residence, gender, telephone/mobile number and email address;
- Order information (for example, the items you order from EBO VAN DEN BOR B.V.);

- Use of social media;

### **On what basis does EBO VAN DEN BOR B.V. process personal data?**

EBO VAN DEN BOR B.V. processes personal data based on the requirements for executing the agreement with its customers - for example, the data required to take and deliver your orders and to keep in touch regarding these orders and their progress.

EBO VAN DEN BOR B.V. also processes personal data on the basis of your permission and on the basis of a legitimate interest of EBO VAN DEN BOR B.V.. This legitimate interest lies in the fact that EBO VAN DEN BOR B.V. can provide better offers to its customers and website visitors if it has access to data regarding your preferences.

Finally, EBO VAN DEN BOR B.V. may process personal data on the grounds of a legal obligation.

### **For what purposes does EBO VAN DEN BOR B.V. process personal data?**

EBO VAN DEN BOR B.V. processes personal data for the following purposes:

- Execution of the agreement made between EBO VAN DEN BOR B.V. and its customers: processing of orders, delivery of orders, notifications regarding orders;
- Management of the customer database with a view to future orders;
- Execution of internal analyses (such as quality analyses) and product development in order to improve our products and services for you.
- Sending information about interesting developments, promotions and offers through various electronic communication channels;
- Carrying out job application procedures.

To achieve these ends, EBO VAN DEN BOR B.V. links, combines, and analyses available personal data (as defined in this privacy statement) in order to determine the most relevant target groups, segments, content, information, times and channels, and to coordinate these with each other. This way we can limit the number of contact times we have with you. In some cases this occurs fully automatically.

### **Retention periods**

EBO VAN DEN BOR B.V. retains your personal data no longer than necessary in order to provide you with appropriate and thorough service and to be able to meet your requirements. Once we no longer need your data, we destroy it.

### **Forwarding of data to third parties**

We do not forward your personal data to third parties unless this is required within the context of the execution of our service/the agreement, or when EBO VAN DEN BOR B.V. is obliged to do so on the basis of a statutory regulation.

These parties process your personal data only in the manner prescribed by EBO VAN DEN BOR B.V.. EBO VAN DEN BOR B.V. does not sell or forward your personal data to third parties.

### **Cookie statement**

EBO VAN DEN BOR B.V. doesn't use cookies or similar technologies. Cookies are small text files placed by an internet page on a PC, tablet or mobile phone.

### **Security**

EBO VAN DEN BOR B.V. attaches great importance to the security of personal data. EBO VAN DEN BOR B.V. takes various technological and organizational measures to protect your data. Among other things, EBO VAN DEN BOR B.V. takes measures such as the encryption of financial information and passwords, and the use of firewalls and secure servers.

### **Camera protection**

EBO VAN DEN BOR B.V. has placed clearly visible cameras in the building the aim of protecting the safety of our employees, customers and assets, and to offer support during disasters. You will also be alerted to the presence of cameras on entering our premises and building. EBO VAN DEN BOR B.V. keeps the camera images for up to 28 days. If there is a valid reason (for instance, a police investigation), the images will be stored for a longer period, but no longer than necessary.

### **Your rights**

If we process your personal data, you can submit a request to access this data, modify it, transfer it to another party, delete it, or limit the processing of it. You can also object to receiving information from EBO VAN DEN BOR B.V. through telephone, mail or email, unless this information is necessary within the context of our service to you. In addition, you are entitled to withdraw the permission given to process your personal data.

You can submit such requests by contacting:

EBO VAN DEN BOR B.V.

Attention: Privacy Officer

Voltastraat 1

3861 NL Nijkerk

Or you can email: [privacyofficer@ebovandenbor.nl](mailto:privacyofficer@ebovandenbor.nl)

EBO VAN DEN BOR B.V. strives to process a request within 4 weeks.

Do you have a complaint, despite our careful efforts, regarding the way in which EBO VAN DEN BOR B.V. handles your personal data? You have the right to lodge a complaint with the Dutch Personal Data Protection Authority.

### **Contact**

After reading our privacy statement, would you like more information or do you have further questions and/or comments? Contact our Privacy Officer via the email address:

[privacyofficer@ebovandenbor.nl](mailto:privacyofficer@ebovandenbor.nl)

### **Amendments to the privacy statement**

EBO VAN DEN BOR B.V. reserves the right to amend this privacy statement. We advise you to read this statement regularly. You will always find the most recent version at [www.EBO VAN DEN BOR B.V.nl/privacy](http://www.EBOVAN DENBOR B.V.nl/privacy).

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